# Feature Name Checkout

## Feature Process Flow / Use Case Model

## Use Case(s)

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| **Use Case ID:** | 1.3.20 | | | |
| **Use Case Name:** | Checkout | | | |
| **Created By:** | Richard Carroll | | **Last Updated By:** | Jeff Stobb |
| **Date Created:** | 2018-09-14 | | **Last Revision Date:** | 2018-11-15 |
| **Actors:** | | Primary Actor: Front Desk Clerk/Receptionist | | |
| **Description:** | | Guest wishes to check out of the Resort | | |
| **Trigger:** | | User selects the option to checkout of resort | | |
| **Preconditions:** | | 1. The assumptions are true | | |
| **Postconditions:** | | 1. Guest has paid for their tab 2. The Room the guest stayed in is updated to vacant | | |
| **Normal Flow:** | | 1. Primary Actor requests the Guest information  2. System returns Guest Information  3. Primary Actor requests to check the Guest out of the Resort  4. System performs Checkout actions | | |
| **Alternative Flows:** | | 2a. The Guest’s information isn’t in the system.  3. The System shows a message saying that the Guest’s information wasn’t found.  4. Primary Actor acknowledges the message.  5. The program returns to step 1. | | |
| **Exceptions:** | | 1a. Database issues   1. The user is informed of the database issues 2. The user is returned to the starting screen | | |
| **Includes:** | | Check-In | | |
| **Frequency of Use:** | | On Demand | | |
| **Special Requirements:** | | None at this time | | |
| **Assumptions:** | | The Guest is currently staying at our Resort  The user is logged in  The user has access | | |
| **Notes and Issues:** | | None at this time | | |